

CAN'T CONNECT TO NEWSCHOOL WIFI?

Follow these quick tips

1. Forget "newschool" Wi-Fi network



iPhone/iPad

1. From the home screen, choose **Settings**.
2. In the settings menu, choose **Wi-Fi**.
3. Locate "newschool" Wi-Fi and click the **blue symbol next to the name**.
4. Tap **Forget this Network**.



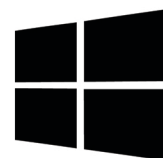
Android

1. From the home screen, choose **Settings**.
2. In the settings menu, choose **Wi-Fi**.
3. Press and hold "newschool" Wi-Fi, and then choose **Forget**.



MacOS

1. At the top of your screen, click the Wi-Fi symbol and then select **Open Network Preferences**.
2. In the lower right, choose **Advanced**.
3. Under "Preferred Networks", select "newschool".
4. Click - (the minus sign) to forget the network.
5. Click **OK**.



Windows

1. At the bottom right in the system tray, click the network icon and choose **Network & Internet settings**.
2. Click **Manage Wi-Fi settings**.
3. Under "Manage known networks", select "newschool".
4. Click **Forget**.

2. Reselect "newschool" Wi-Fi network

3. Enter NetID and New School Password

If these steps do not work, you may need to reset your password.

Go to account.newschool.edu and select **Reset Your Password**.